

Tools and Tips for Virtual Attendees

Before attending the APDT Virtual Annual Conference, be sure to read through these tools and tips to make the most out of your experience.

Please note: All sessions will be offered during Eastern Daylight Time (EDT).

Equipment and Materials

Test Your Equipment in Advance

- Please test and check your system at least 15 minutes prior to event. This includes your network connection, device battery life, and speakers.
- We recommend you use a laptop or desktop computer for the best experience. The system is not responsive on a cell phone. Please note, you may only use one device to log into the virtual conference at one time.
- We recommend you use Chrome or Firefox to access the webinar. Other browsers are not compatible with the webinar system. Either can be downloaded for free for Windows/Android/Mac computers and laptops. The virtual conference is not as compatible with Microsoft's Edge or Apple's Safari.
- Internet connection - The minimum speed is 1.5 Mbps, although 5 Mbps is recommended.

Control Your Environment as Best You Can

- Mute other devices that might interfere with your computer audio.
- Create a learning-conducive environment, eliminating as many distractions as possible. Close out of other tabs and mute notifications, if possible.
- Prepare your space with anything you may need during the virtual program (appropriate chargers, note-taking materials, water, etc.).

Troubleshooting Technical Difficulties

- The webinar technology runs on higher bandwidth. Please know that some WiFi connections may be spotty.
- Some networks cause slides to advance more slowly than others. If your slides are behind or you are having audio issues, please try to refresh the page.
- If you have any problems within the vConferenceOnline platform, there will be a Help Desk available during the conference.

Engagement Through the CHAT Feature

- Some presenters might utilize the chat feature as well as the Q&A field. Participate in questions to stay engaged with the session.
- Questions for the presenters can be submitted through the Q&A function or within the chat. CHAT can also be a great way to engage and connect with other attendees.

Make the Most of Your APDT Virtual Annual Meeting and Trade Show Experience

- Check out the full conference schedule at <https://event.vconferenceonline.com/microsite/html/event.aspx?id=1718> to plan your day.
- Within the platform be sure to explore all areas of the conference, including the speakers, sessions, Exhibit Hall and sponsors. Be sure to note times that these areas are open with staff and industry partners available to chat.

Need technical help with the VConferenceOnline platform or have a general conference question during the event? Stop by the Help desk where APDT and VConferenceOnline staff can help you.

APDT Virtual Conference FAQs

What is the APDT Virtual Annual Conference

The APDT Virtual Annual Conference is a fully virtual experience occurring online Oct. 21-22, 2020. It is an event where hundreds of dog training professionals and industry partners gather to exchange time, resources, solutions and more.

Over two days of learning, growing and finding inspiration, attendees are equipped with a year's worth of support in their daily responsibilities as leaders in the professional dog training industry.

Who is the official vendor for the 2020 APDT Virtual Annual Meeting and Trade Show?

VConferenceOnline . View their company website here (<https://www.vconferenceonline.com/>)

Will I be able to earn CEU credits by attending the virtual conference?

Yes. Please reference this webpage about specific CEU information. In order to claim CEUs, there will be a quiz for each session.

Will sessions be recorded to access later?

Yes. All registered attendees will have access to the VConferenceOnline platform and any sessions during the on-demand period for 90 days post-conference. For the “live”-only registration, you only get CEUs for those sessions you can attend over the two days, which is 11. But with on-demand, you can earn 29 total CEUs, which includes the additional nine CEUs for free (a \$225 value) if you register by Sept. 30 to get the Short presentations. You can visit all of the sessions within the 90-day period of time, however, you only get CEUs for those sessions you could attend “live.” The advantage of attending “live” is that during the “live” session, the speaker will be available for real-time chats and Q&A. That option is not available for those watching after the “live” presentation. All session times listed are Eastern Daylight Time.