



APDT Member App FAQ

1.) How do I download the APDT member app?

The APDT Member app is available for download on both iOS and Android devices. Simply visit the App Store or Google Play Store, search for "APDT" and follow the prompts to download and install the app on your device. Or click here: [Google Play](#) or [App Store](#)

2.) How do I log into the app?

Once installed, open the app and click the profile icon located at the top right of the app homepage to log in. Follow the prompts on the screen to obtain the access code. Make sure to use the email associated with your membership account. If you use a different email address, it will not authenticate your membership.

3.) What features are included in the app?

The APDT Membership app offers a variety of features, including:

- Access to exclusive member resources
- A directory of fellow members for networking and collaboration
- Event listings and notifications for upcoming events and conferences
- Discussion forums for sharing knowledge and seeking advice from peers
- Member profile management tools for updating your contact information and preferences

4.) Do I need to be a member to use the app?

Yes, the membership app is exclusively available to members of the Association of Professional Dog Trainers. You'll need to log in using the email address associated with your membership to access the app's features. The app will also be connected to our conference app for those who register for the APDT Annual Conference.

5.) How do I participate in community discussion?

With the APDT membership app, we're excited to launch our new Groups feature which can be found in the 'Community Forum' section. The Professional Development group includes all members and provides a portal to connect with every APDT member around the world. If you don't see yourself in the group, simply request to join and it will automatically add you. Members can request to join any of the topic focused groups.

6.) What if I want to create a group for discussion?

As you think of new topics that could provide valuable threads of conversation, please email apdt@apdt.com to suggest adding a new group.

7.) I don't want notifications about everything. Can I customize it?

The APDT Membership app will send you notifications about posts in your groups, the social feed as well as push notifications. You can customize your notifications within each community discussion group as well as within your app profile. We encourage you to customize your notifications to meet your needs. However, please note that if you turn off notifications in your app profile, it will remove all notifications and minimize the communication functionality of your app. Notifications can always be viewed in your notifications section of your menu.

8.) What is the 'My Account' section and how it is different from my app account?

The 'My Account' section in the APDT membership app provides a convenient way for managing your membership details normally located within apdt.com. Within this section, you can perform various actions to keep your membership information up-to-date. This information syncs with your member trainer search profile, membership expiration, and conference registration.

Your app profile refers to the personal profile you create or maintain within the APDT membership app. It typically includes information such as your profile picture, social media links and bio. Your app profile also allows you to personalize your experience within the app by customizing notifications and your digital membership card.

9.) What is the social feed in the APDT app?

The social feed within the app operates similarly to popular social media platforms. APDT will post updates regarding education, leadership, conferences and other association news, and members can comment and engage in conversation. This is different from the groups within the community forum which allows members to engage with each other by sharing updates, photos, and insights related to dog training and professional development. To view the social feed, simply navigate to the social feed section within the app to view content.

10.) Is there a cost associated with using the app?

No, the APDT member app is provided as a benefit to all members of the Association of Professional Dog Trainers.

11.) How can I provide feedback or report an issue with the app?

We welcome your feedback and are committed to continuously improving your app experience. If you encounter any issues or have suggestions for enhancements, please email apdt@apdt.com.

12.) Is my personal information secure within the app?

Yes, we take the security and privacy of your personal information seriously. The APDT member app employs industry-standard security measures to safeguard your data and ensure confidentiality through its software provider.

13.) How often will the app be updated with new features and content?

We strive to provide regular updates to enhance app functionality and offer fresh content to our members. You will receive notifications with announcements made within the app as updates become available.